

Privacy Policy JOKKO B.V.

1 Who are we and what do we do?

We are JOKKO B.V. (**JOKKO**, **we** or **us**). JOKKO provides JOKKO Africa, a mobile app providing an online identification & communication tool for the professional community (our **Users**) across Africa (the **Services**). You can find more information about our Services on our website www.jokko.app (the **Website**) and our online application (the **App**). The Website and App hereinafter altogether referred to as **Tools**.

2 What is this?

This is our **Privacy Policy**. In this document we explain what kind of personal data we process in the context of our Services. We also explain for which purposes we use the Personal Data, how we protect them and how we store them.

3 Personal Data and the Privacy Regulation

We are all about respecting your privacy and protecting your Personal Data. We process **Personal Data** – i.e. all information by which a person can be directly or indirectly identified – in line with the General Data Protection Regulation (GDPR) and other relevant legislation on the protection of Personal Data (collectively referred to as **Privacy Regulation**).

4 Are you younger than eighteen years old?

If you are younger than eighteen years old, you are not allowed to use our Website, App and Services without the permission of your parents or legal guardian.

5 Our role as Controller

We collect and process the personal data in the context of our Services. We determine the purposes and means of these processing activities. This means we act as **Controller** within the meaning of the Privacy Regulation.

6 What Personal Data do we collect?

We collect and process the following Personal Data of the Users of our Tools and Services:

*Personal Data we process when you **sign up for waiting list as an “Ecosystem Partner”**:*

(Personal) data:	Purpose(s):	Legal basis:
When requesting early access: Name, e-mail, professional and technical information.	We use this information to: <ul style="list-style-type: none">- evaluate your suitability to use the Services as a business and/or organization;- invite you to the Services;- contact you regarding the Services we provide you.	We may process these data because we have a legitimate interest to evaluate whether you are suitable for the “Ecosystem Account” of the Services and to consequently enable you to do so. In addition, we have a legitimate interest to process this data for these purposes as you have proactively provided it us for requesting access.

Personal Data we process when you **sign up for JOKKO**:

(Personal) Data:	Purpose(s):	Principle(s):
<p>Account registration:</p> <p>First name and surname, email address, date of birth (optional), gender (optional), nationality, country currently residing, language and professional interests.</p>	<p>We use this information to:</p> <ul style="list-style-type: none"> - send you a welcome email and get started; - enable you to make use of our Tools and Services; - keep you updated via our service updates and newsletter; - address you appropriately in our communications. 	<p>We may process these Personal Data to carry out our agreement with you, namely to enable you to make use of the Tools and Services.</p> <p>In addition, we have a legitimate interest to inform you about your account activities and product improvements through service updates.</p> <p>We request your consent before sending notification emails and/or newsletter. You can manage your consent and preferences for all email messages in your account settings.</p>
<p>Information on your (work) location:</p> <p>Country currently residing, current and previous job(s) location.</p>	<p>We use this information to:</p> <ul style="list-style-type: none"> - Combine with location data of other Users; - Analyze patterns/create an overview of changing (working) location data of professionals in Africa. 	<p>We may process these Personal Data, because we have a legitimate interest in gaining insight into the (changing) location of professionals in Africa. We only use data that our Users have provided themselves.</p>
<p>Refine the account yourself:</p> <p>Account photo, additional interests, minute voice pitch, skills, referrals and any other information add to your account.</p> <p>Account information supplemented by other users:</p> <p>Users who upvotes you #domain, #domain upvotes, and any other information other Users provide on your account.</p> <p>Account information supplemented by JOKKO:</p> <p>User-identifier generated by JOKKO.</p>	<p>We use this information to:</p> <ul style="list-style-type: none"> - personalize your account; - enable you to establish your personal brand; - improve the reliability of your account and skills; - ensure that other users can find and contact you on JOKKO, for example based on your skills or other information provided. 	<p>We may process the Personal Data you add to your account yourself, based on your consent. You can always revoke this consent, by modifying or deleting these data.</p> <p>In addition, we have a legitimate interest to process the data that other users/JOKKO provide about you (upvotes, references, etc.), to increase the reliability of accounts and to support the overall functionality of the Services.</p>
<p>Chatting with other Users:</p> <p>Your public account (including username and any account photo) and chat messages (text or voice).</p>	<p>We use this information to:</p> <ul style="list-style-type: none"> - enable you to communicate with other Users; - enable you to create duo- or groupchats; - enable you to make use of our Services. 	<p>We may process these Personal Data to carry out our agreement with you, namely to enable you to make use of the Tools and Services.</p>

Personal Data when you contact us via **our contact forms, social media pages, or email addresses:**

(Personal) data:	Purpose(s):	Legal basis:
<p>When you send us a message via our contact form or email addresses:</p> <p>Your name, e-mail address, User-identifier and other (personal) data you share with us in your message.</p> <p>When you send us a message/share a message with us via/on one of our social media pages:</p> <p>Information you make public, when you leave a comment or otherwise post something on our social media pages.</p>	<p>We use these data to:</p> <ul style="list-style-type: none"> - contact you about your message; - process your feedback; - improve our Tools and Services. 	<p>We may process these data because we have a legitimate interest to process these data because we need these data to contact you about your message and you voluntarily share/made public such information.</p> <p>Next to that, we have the legitimate interest to improve our Services based on your feedback.</p> <p>Our social media pages are also controlled by the social medium itself. Please check their own privacy policy's, to see how each social medium handles your Personal Data:</p> <p>Instagram: Privacy Settings & Information</p> <p>Facebook: Data Policy</p> <p>Linkedin: Data Policy</p>

Technical information we process through the **use of our Tools:**

(Personal) data:	Purpose(s):	Legal basis:
<p>Technical information about the use of our Tools:</p> <p>IP-address, functional cookies and technical information (i.e. type of device, type of browser, date and time of the sessions, searching and browsing behaviour on the website and operating system)</p>	<p>We use this information to:</p> <ul style="list-style-type: none"> - analyse (the use of) our Tools; - improve our Tools and Services; - adjust our Tools to the used device; - flag, report and prevent misuse, fraud and threats of/regarding to our Tools and/or Services. 	<p>We may process these Personal Data to carry out our agreement with you, namely to enable you to make use of the Tools and Services.</p> <p>In addition, we have a legitimate interest to use technical information, functional cookies and your IP-address, namely to analyse and improve our Tools.</p> <p>We ask for your consent to use tracking cookies and analytical cookies. You may always withdraw your consent.</p>

7 How long do we keep the Personal Data?

We store Personal Data for as long as we need it for the above purposes. In any case, we use the following retention periods:

- **Personal Data of Users** | This data is stored as long as your account is actively used. If you no longer actively use your account, we will delete the data related to the account at the latest five (5) years after the last use. Prior to that, we will (try to) send you a message requesting whether you want to retain your account. If you actively delete your account, we will retain the data related to the account six (6) more months in our back-end (and not visible for other Users) in case you change your mind or when the removal was unintentional.
- **Other information** | We store other Personal Data only for as long as it is necessary for the purposes. If they are no longer necessary for the purposes for which we processed them, we will delete the data.

After expiry of the aforementioned terms, we may process and retain certain Personal Data to comply with legal retention obligations and for fraud/misuse investigations. For such event, we will retain the data separately and encrypted and only use same for the aforementioned purposes.

8 Do we share your Personal Data with others?

We use **Processors** to assist us in our Services. Within this context these Processors receive Personal Data from us which they process by our order. We use, for instance, Processors for hosting our data, managing our (internal) processes, send service updates and newsletters. Our use of Processors is always in accordance with the Privacy Regulation.

Apart from the above, we will not share your Personal Data with third parties, unless we are legally obliged to do so.

9 Export of data outside the European Union

We may transmit Personal Data to parties outside the European Union, if one of our Processors is established outside the European Union. The Personal Data will only be transferred to countries and/or parties that provide an adequate level of protection in accordance with the European standards.

The transmission of data outside the EU will always happen in conformity with the Privacy Regulation (chapter 5 of the GDPR).

10 How do we protect the Personal Data?

We protect all Personal Data we process from unauthorized and unlawful access, change, disclosure, use and destruction. For instance, we take the following technical and organizational measures to protect the Personal Data:

- we encrypt many of our services using SSL;
- we review our information collection, storage and processing practices, from time to time to guard our systems against unauthorized access;
- we restrict access to Personal Data to our employees and all other parties we work with, who are subject to strict contractual confidentiality obligations and may be disciplined or terminated if they fail to meet these obligations;
- we limit access to the (Personal) Data for authorized employees on a need-to-know basis;
- we organize regular security awareness trainings;
- password protection of computers, laptops and other devices;
- locking of premises and areas where (devices containing) Personal Data are located;

The measures we take are continually improved in line with technological development.

11 General Aggregated (non-personal) Data

We may convert your Personal Data in non-Personal Data. This means that the data will be fully and irreversibly anonymized and aggregated: in that case they do not include any Personal Data anymore, because no identification can take place on the basis of the data. We may share such aggregated data with business partners for analytical purposes, demographic profiling and improving our services.

12 Cookies

We do not use cookies on our Website that process your Personal Data.

13 **Links to other websites and third-party customer communication platform**

You can find (hyper) links on our Tools which link to the websites of partners, providers, advertisers, sponsors, licensors or any other third parties. We have no control of the content or the links which appear on said websites and we are not responsible for the practices of websites linked to from our Tools. Furthermore, these websites, including their content and links, may constantly change. These websites may have their own privacy policies, user conditions and customer policies. Browsing and interaction on any other website, including websites linked to from our Tools, are subject to the terms and conditions of such website.

14 **Changes of the Privacy Policy**

The Privacy Policy may be changed from time to time. Please check our Privacy Policy frequently and take note of any changes. The new Privacy Policy will be effective immediately upon posting on our Website. If we change our Privacy Policy significantly, then we will state so on our Tools together with the revised Privacy Policy.

15 **Your rights and our contact data**

As laid down in the Privacy Regulation, you have the right to:

- Ask us to rectify or update your Personal Data;
- Ask us to remove your Personal Data from our systems;
- Ask us for a copy of the Personal Data we process of you. We can also transmit such copy to another data controller at your request;
- Withdraw your consent to process your Personal Data. This only affects the processing activities that are based on your consent and does not affect the validity of such processing activities before you have withdrawn your consent;
- Object to the processing of your Personal Data;
- File a complaint with the Dutch Data Protection Authority, if you believe that we process your Personal Data unlawfully.

If you have questions or concerns about this Privacy Policy or your privacy, you can contact us at info@jokko.app.

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